

Mark Taylor

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Professional Summary

Knowledgeable Software Engineer with in-depth knowledge of C++, JavaScript, Python, and PERL. Skillful in developing, optimizing, and reworking systems to meet specific client requirements. Skilled at translating business requirements into viable, scalable solutions. Collaborative leader with six years of experience in the tech industry.

Work History

SENIOR SOFTWARE ENGINEER | 2018- Current RTX - Everett, MA

- Deliver software solutions consistent with the product roadmap, release plan milestones, and key performance indicators.
- Mentor and develop junior developers and engineers to increase productivity.
- Work with a team of 12 software developers and engineers to align development timelines, plan to test, and work with client representatives.

SOFTWARE ENGINEERING ANALYST | 2013- 04/2018 Syrinx - Boston, MA

- Drafted whitepapers, implementation documentation and supported base entries to reduce customer tickets and customer service expenses.
- Created and managed a local development environment with HTML on inventory systems.
- Participated in daily Scrum meetings to update on project progress.

JUNIOR SOFTWARE ENGINEERING | 2009- 10/2013 Datto, INC. - Boston, MA

- Tested and troubleshoot applications and documented issue resolutions for the development team.
- Helped create a new and innovative integrated content management system using Java.
- Redesigned, updated, and implemented code to improve and restore website functionality and appearance.

Skills

- Data synchronization
- Tools customization
- Problem solving
- Performance optimization
- Design and development
- Adaptability
- QA testing and automation
- RAD and Embold expertise

Education

Boston University - Boston, MA Bachelor of Science
Computer Science And Information

Awards and Honors

- Dean's List University of Boston - From 2006 to 2008
- IEEE Internet Award, presented by the Institute of Electrical and Electronics Engineers - 2016